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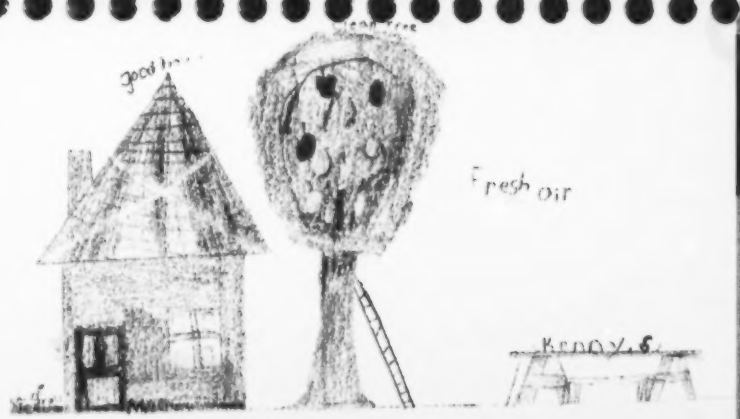

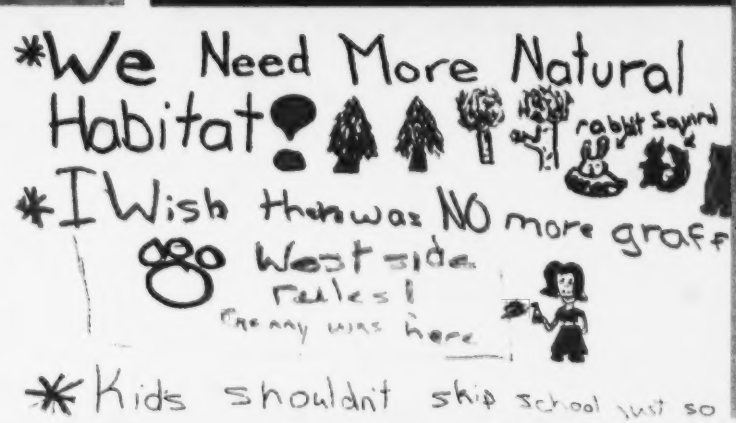

Progress Report
May 2003

DOING OUR PART:

THE GNWT'S RESPONSE TO THE SOCIAL AGENDA

Northwest Territories

103-05746/

"DOING OUR PART"

PROGRESS REPORT
May 2003

SOCIAL AGENDA AS A LENS

RECOMMENDATION # 1: THE SOCIAL AGENDA AS POLICY FRAMEWORK AND LENS

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Develop a "social lens" for use by the GNWT (1.1.1-1.2.3)	Departments, central agencies, and GNWT decision-makers will use the "social lens" to evaluate GNWT programs, policies and legislative initiatives	"Social lens", consisting of a set of social policy principles and a social initiatives checklist Guidelines to assist with its use	July 2003	Executive	Draft lens, including principles and checklist has been completed for approval. Implementation anticipated by July 2003 following review by Deputies and Cabinet. Implementation will include changes to format of Executive Council submissions and guidelines for departments.

WORKING TOGETHER

RECOMMENDATION # 2: REMOVE STRUCTURAL BARRIERS TO WORKING TOGETHER

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Five demonstration projects dealing with integration and coordination of health and social services in communities affected by resource development (2.1.1)	Improved integration and coordination of health and social services, including services by non-government agencies, and private and volunteer sectors	Demonstrated best practices implemented in five communities Report and recommendations available to other communities	June 2003 and ongoing	H&SS	Terms of reference for demonstration projects complete. Invitation to communities to submit proposals has been issued. Community Support Team established to provide assistance to communities in the development of proposals. NGO partners and Aboriginal Summit invited to participate on selection panel. Project selection committee to be established May 2003. Project selection will occur in June 2003.
Two demonstration projects in communities not likely to be affected by resource development to test approaches to community wellness plans (2.1.2)	Increased capacity at community level to develop, implement and sustain community wellness plans	Community Wellness Plan and Implementation Workplan from each of the demonstration project communities Examples for governments and NGOs on how to work together	June 2003 and ongoing	H&SS	as above

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Review, update and release Child Abuse Protocol (2.1.3)	Increased understanding of the various roles and responsibilities of the staff of the signatories to the Child Abuse Protocol Improved capacity to work cooperatively to ensure the best interests of the child	Revised Child Abuse Protocol Training workshops	September 2003	H&SS	Work is underway to revise the Child Abuse Protocol. An intergovernmental/NGO Working group has been established to be a reference committee in the development of the revised Protocol. The anticipated completion date is September 2003. Training workshops will be conducted upon completion and sign off of the revised protocol
Identify barriers to cooperation in existing legislation and policies and make changes where appropriate (2.2.1)	Reduction in barriers to cooperation	Identification of barriers to cooperation Recommendations for change	June 2003	H&SS, ECE, Executive	Working group has been established to review legislation and identify barriers. Document outlining the parameters for the project is in preparation.
Through application of "social lens", ensure that potential barriers to cooperation are identified and addressed in new legislation and policies (2.2.2)	Improved cooperation between departments, governments and non-government organizations	Potential barriers to cooperation between departments identified and addressed prior to implementation of new legislation or policy	November 2003	Executive	Monitor use of social lens over first three months of application by GNWT departments and report back to Deputies.

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Continue to promote and improve inter-departmental coordination and cooperation at headquarters and regions (2.2.3)	Established processes for information sharing, consultation and cooperation	Maintenance of active interdepartmental committees at DM and staff levels	Ongoing	Executive	Ongoing work of the Social Envelope Ministers and Deputies Committees as well as a number of interdepartmental committees and working groups. Other Interdepartmental initiatives include: Early Childhood Development, Healthy Living, Volunteer Support, development of social indicators, development of the social lens.
Identify core services in social program departments to reveal funding that may be available for "discretionary" wellness related activities (2.2.4)	Building the capacity of communities and/or regions to work together on social issues	Identification of potential GNWT funding for discretionary wellness related activities	July 2003	H&SS	Core services have been defined for the Department of Health and Social Services. These are described in a brochure distributed to all households during March and April 2003. Broader analysis of core programs is underway within the context of the government-wide review of programs and services being conducted as part of Transition Planning.
Continue to work with the Federal government on "one-window" approach for Vote 4/5 funding (2.2.5)	"One-window" approach for provision of Vote 4/5 funding to communities	Report on consultation with Federal Government	Ongoing	H&SS	The three northern Territories continue to work with Health Canada's Northern Secretariat and Population and Public Health Branch on a Territorial Wellness Initiative to create a "one window" approach to the coordination of health promotion and wellness funding in the Territories.

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Expand public access to information on GNWT programs and services via the Internet (2.2.6)	Increased public awareness of GNWT programs and services	Expanded capacity of GNWT web-site to provide information to the public regarding programs and services	June 2003 and ongoing	Office of Chief Information Officer PWS	Departments continue to update and enhance web sites with program and service information. "Government Online" initiatives proceed where appropriate, recognizing barriers to online access in some communities. The GNWT continues to pursue funding and partnership opportunities to improve last mile access for residents in 25 communities where local Internet Services are not available.

CAPACITY BUILDING

RECOMMENDATION #3: MULTI-YEAR FUNDING

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Establish criteria for multi-year funding (3.1.1)	Clarity for organizations and communities regarding opportunities for multi-year funding	Criteria available to communities and NGOs	October 31, 2002 and ongoing	FMBS	Following a review of the *Financial Administration Act*, multi-year funding is being implemented where appropriate and will be included in agreements for the new fiscal year and reported on in fall 2003. Under the *Financial Administration Act* there are no current restrictions on multi year funding agreements except the requirements for approval of appropriations from year to year.
Take all necessary steps to ensure that commitment to multi-year funding is reflected in 2003-2004 contribution agreements, where appropriate (3.1.2-3.1.7)	Increased capacity for communities and NGOs to do long-term planning and retain staff	Clear policy direction regarding multi-year funding agreements Multi-year funding agreements, where appropriate	April 1,2003 COMPLETED	FMBS	Multi-year funding is being implemented where appropriate and will be included in a number of agreements this fiscal year (2003/04).
Ensure that NWT Territorial Women's Groups maximize GNWT office leases and have adequate infrastructure available to them to improve service delivery to clients (3.1.8)	Improved and enhanced office space for NWT Territorial Women's Groups	More efficient services to NWT clients	December 1, 2002 COMPLETED	Executive	The Status of Women Council of the NWT moved to the NorthwesTel Tower and the Native Women's Association expanded into the space vacated by Status of Women. This has enabled the territorial women's organizations to start providing more effective services.
Multi year agreements reflected in guide to grants and contributions published annuals (3.2.1)	Increased transparency in GNWT funding arrangements	Information publicly available regarding multi-year funding	Fall 2003 and ongoing	FMBS	Grants and contributions listing published annually.

CAPACITY BUILDING

RECOMMENDATION #4: BASELINE SERVICES IN SMALL COMMUNITIES

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Approach the Special Joint Committee on Non-Tax-Based Community Affairs to work collaboratively to develop community profiles that will address communities' needs for planning and analysis (4.1.1 – 4.2.2)	Progress towards greater access in non-tax-based communities to government programs and services	Proposal for next steps, including examination of funding issues (after Committee's report)	July 2003	Stats Bureau MACA	Working group on social indicators is developing community profiles. An initial list of indicators has been developed and a set of principles established to select the final list of indicators. The first *NWT Social Indicators Report* is planned for release in June 2003. MACA is analyzing the recommendations contained in the *Interim Report of the Special Joint Committee* in anticipation of developing a response following release of the final report. The Community Initiatives Program has been developed as a partial response to the Interim report.
Work with interested groups to develop and implement Volunteer Support Initiative (VSI) (4.2.3, 9.1.3, 9.2.2)	Support NGOs and communities in their volunteer development needs Strengthen the volunteer sector across the NWT Promote good citizenship	VSI Action Plan A GNWT Volunteer Declaration	September 2003	MACA	Consultation on the development of a VSI and Volunteer Declaration is underway. A draft plan and declaration expected for review by July 2003.

CAPACITY BUILDING

RECOMMENDATION # 5: RESEARCH AND NORTHERN PROGRAM DELIVERY

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Develop proposal for establishing a Network of Excellence for Social and Cultural Research in the NWT (5.1.1)	Collaborative approach for identifying research needs Development of knowledge on northern social and cultural issues Increased Northern input for determining research priorities in the social and cultural areas	Proposal for establishment of Network, including identification of costs and potential resources	December 2003	ECE	A focus group of industry and non-government organizations met to discuss direction for an NWT Innovation Strategy: a report was produced and submitted to regional RoundTable on Industry Canada Innovation Strategy. Aurora College and Yellowknife Chamber of Commerce co-chaired the Regional RoundTable on the Industry Canada Innovation Strategy. The Aurora Research Insitute is publishing "*The NWT Research Agenda*" this June. A follow-up symposium is planned for October 2003. A proposal for a community-based culture research centre, in cooperation with local organizations and the University of Alberta, has been developed. The NWT and the Province of Alberta have also a *Research and Innovation Strategy for Cooperation and Action* in the May 2003 renewal of the NWT-Alberta Memorandum of Understanding for Cooperation and Development.

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Research officer positions for northern graduates available annually to the Aurora Research Institute (5.1.2)	Opportunities for northern graduates to apply their new skills and knowledge and gain experience. Expanded knowledge and information in areas important to northern residents.	One or more one-year research positions available to northern graduates	February 2003 COMPLETED	ECE	Research officer positions for northern graduates are being staffed at the Inuvik and South Slave Research Centres.
Focus group of Northern industry, Northern researchers, and NGOs (5.1.3)	Clearer common understanding of research priorities in the North	Identification of northern research priorities	October 2002 COMPLETED	ECE	Focus Group held a meeting in September/October 2002 (see 5.1.1)
Promote establishment of a virtual library of existing northern research (5.2.1)	Increased access to research on northern issues Enhanced learning tools for northern high schools and Aurora College	Options for supporting the establishment of a virtual library	Ongoing	ECE	Internet access is now available to residents of the NWT through all NWT schools, including Aurora College, public libraries and virtual libraries. Search engines and research material are available through the NWT Public Library Services on-line site. Work on project continues. One intern position will also be used to extend development of a virtual library of social science research.

ACCOUNTABILITY

RECOMMENDATION # 6: QUALITY OF LIFE/SOCIAL INDICATOR APPROACH

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Establish a working group to advance the identification and measurement of social indicators within the GNWT's mandate (6.1.1)	Improved monitoring and reporting of changes in social conditions and improved planning for social programs. Strengthened partnerships with NGOs and all levels of government for measurement of indicators.	NWT Social Indicators Report. Community profiles for community based planning of social programs.	July 2003	Finance (Bureau of Statistics)	Draft of the *NWT Social Indicators Consultation Report* has been completed for review by Working Group and submission to Deputies. The first *NWT Social Indicators Report* is planned for release in June 2003. This document, in addition to presenting indicator results, will be used for consultation to further refine indicators.
Development of evaluation capacity throughout the GNWT and northern communities (6.1.2)	Greater capacity in the GNWT, the regions, and the communities to evaluate the effectiveness of programs	Program Evaluation Manual Workshop Interactive website Strategy for developing evaluation capacity in the regions	Fall 2003	FMBS	Outreach Strategy is being developed and will be circulated in June 2003. Discussions held with Canadian Heritage, DIAND, HRDC, and GNWT departments to consolidate efforts towards central, regional and community training in program evaluation and performance measurement. Negotiations regarding funding are underway. Workshops are planned for all regions during 2003/04. Additional support for communities will be provided from headquarters. Website development in progress.

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Implement an accountability framework across Health and Social Services system (6.1.3)	An accountability framework that reflects commitment to accountability, transparency, and participation. A consistent accountability framework for third parties	Detailed accountability framework	March 2003 COMPLETED	H&SS	HSS Accountability framework completed and presented to Standing Committee, November 2002. The Framework was tabled in March 2003 in the Legislative Assembly.
Provide training in evaluation (6.2.1)	Enhanced community and regional evaluation capacity	Workshops conducted in all regions through 2003/04.	April 2003 to March 2004	FMBS	Workshops are planned for all regions during 2003/04. Additional support for communities will also be provided from FMBS.
Develop and maintain community profiles (6.2.2)	Enhanced community capacity for social planning (See also 2.1.1)	Community profiles of social well-being available for all NWT communities	March 2004	Finance	Community profiles will be prepared based on the indicators selected in 6.1.1

ACCOUNTABILITY

RECOMMENDATION #7: TRACKING, IMPLEMENTING AND COMMUNICATING RECOMMENDATIONS

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Legally establish depository status for the Legislative Library (7.1.1)	Greater public accessibility to government documents	Regulation under the Archives Act	March 2003	ECE	Department has initiated discussions with all departments.
Ensure that copies of program reviews, program evaluations, and similar reports developed within the term of this government are placed in the NWT Legislative Library (7.1.2)	Increased public accessibility to program reviews, program evaluations, and similar reports	Government documents of a public nature available for public review	September 2002 and ongoing	Executive	Departments were reminded to send out publications to library for public access. This is an ongoing activity.
Provide information to the public regarding accessibility of materials through the Legislative Library and online (7.1.3)	Greater public awareness of availability of materials	Communications Strategy	March 2003 COMPLETED	Executive	Service has been implemented. Public advised on a continual basis through advertisements.
Develop and implement government-wide accountability framework (7.2.1, 7.2.2)	Transparency and accountability of GNWT and third parties	Government-wide accountability framework	Summer 2003	FMBS	*Third Party Accountability Framework* has been distributed to all departments for consultation with their partners. A draft of the GNWT's Accountability framework has been completed for review. Final document will be completed following review – deadline for comments is May 2003.

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Increase the availability of government documents through the GNWT's online library (7.2.3)	Increased public accessibility to government documents	More Government documents of a public nature posted on Department and GNWT websites	January 2003 and ongoing.	Executive	Through the Interdepartmental Communications Working Group, all Departments have been reminded to provide publications to the library and Library web site. Improvements to the web site are underway and will be complete in September 2003.

ACCOUNTABILITY

RECOMMENDATION #8: POLICIES, LEGISLATION AND STANDARDS

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Publish Core Services document and distribute to all households in the NWT (8.1.1)	Greater public awareness of core services offered by the health and social services system	Published Core Services document	March 2003 COMPLETED	H&SS	Core Services brochure and Self-Care Book was distributed to all households during March and April 2003.
Post the government-wide Program Planning Framework on the GNWT website and implement it for all new program development (8.1.2)	High quality planning and evaluation for programs and services	Program approval criteria available to GNWT and third parties	September 2003	FMBS	Current Program Planning Guide will be updated prior to posting on the web in August 2003.
Revise the Program Planning Framework to incorporate the principles proposed in the Social Agenda (8.2.1)	Consistent and principled basis for the planning of new programs and initiatives across government	Revised Program Planning Framework for submission to Cabinet	August 2003	FMBS	Revised Program Planning Guide to be posted in August 2003.
All departments will take steps to make more information on programs and services available in plain language (8.2.2)	Greater public awareness of government programs and services	Consolidated report on departmental proposals for clarification of services and plain language documents	April 2003 and ongoing	Executive ECE	GNWT Departments implementing Plain Language Initiatives as required under Cabinet direction to *NWT Literacy Strategy*.
Publication of GNWT guide to programs and services (8.2.3)	Clear consolidated information on GNWT programs and services available to public	Annual Guide to GNWT programs and services	September 2003	Executive	Working group to be formed to coordinate development of guide.
Explore the potential for plain language summaries of policies and legislation (8.2.4)	Consideration of best practices in making policies and legislation accessible to the public.	Recommendations to Cabinet and FMBS on Plain Language guidelines for Policy and Legislation	January 2003 and ongoing	Executive	Work with NWT Literacy Council to assess options for Plain language summaries.

LEADERSHIP AND INDIVIDUAL RESPONSIBILITY

RECOMMENDATION #9: INDIVIDUAL AND LEADERSHIP COMMITMENT

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Publish Self-Care Handbook and distribute to all households in the NWT (9.1.1)	Improved knowledge of self-care among NWT residents	Self-Care Handbook	March 2003 COMPLETED	H&SS	Core Services brochure and Self-Care Book was distributed to all households during March and April 2003.
Review "zero tolerance" policies and determine if there is potential to do more (9.1.2, 9.2.1)	Improvement in quality of life for individuals working at or visiting GNWT facilities	Recommendations for improvement to "zero tolerance" policies	March 2004	Executive	Variety of zero tolerance policies in place across NWT. HSS Authorities have developed and implemented workplace safety (zero tolerance) guidelines following Ministerial Directive. Work is proceeding on the development of a legislative framework.
Work with interested groups to develop and implement Volunteer Support Initiative (VSI) (4.2.3, 9.1.3, 9.2.2)	Support NGOs and communities in their volunteer development needs Strengthen the volunteer sector across the NWT Promote good citizenship	VSI Action Plan A GNWT Volunteer Declaration	September 2003	MACA	Consultation on the development of a VSI and Volunteer Declarations is underway. A draft plan and declaration are expected for review byJuly 2003.

PREVENTION

RECOMMENDATION # 10: SUPPORT APPROACHES THAT EMPHASIZE PREVENTION

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Publish list of all current promotion/prevention initiatives (10.1.1)	Greater public awareness of current promotion/prevention initiatives	Published list of all promotion/prevention initiatives	October 2002 and ongoing	H&SS	The following Strategy documents were distributed and posted on HSS public web-site: *Health Promotion Strategy; Early Childhood Development Initiative, Action on Tobacco, Territorial Strategy for Tobacco Control.* Additionally, the following documents that summarize community based activities were distributed and posted on the website: *Community Wellness in Action for 2001/02* (distributed September 2002). *Health Promotion Strategy Fund* 1999-2002 (distributed February 2003). Together, these publications summarize the promotion/prevention initiatives underway.
Publish report on injuries in the NWT (10.1.3)	Improved understanding of injuries in the NWT and what can be done to prevent them	Published report on injuries in the NWT	Fall 2003	H&SS	Data analysis has been completed and the report is to be published during the Fall of 2003.
Continue implementation of H&SS System Action Plan (10.1.4)	Improved understanding of services available and knowledge of self-care among NWT residents Improved access to services after hours	Core service document published and circulated Self-care handbook distributed to NWT households NWT Call Centre launched	March 2003 and ongoing	H&SS	Core Services brochure and Self-Care Book was distributed to all households during March and April 2003. A call for tenders for the call centre resulted in responses that were well in excess of the pre-approved budget. A partnership with Nunavut and the Yukon to develop a northern call centre is being explored. Full

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
					cost of this initiative will be sought in the 2004/07 Business Plan. First progress report on *HSS System Action Plan* released in October 2002. The next major public update is scheduled for the end of this month.
Tobacco Cessation and Harm Reduction – HP Strategy priority (10.2.1)	Reduction in smoking in the NWT	Territorial Steering Committee with increased membership including aboriginal organizations, youth, etc. First stage of curriculum development for schools. Feasibility study regarding NWT tobacco legislation. Initiate Quit and Win Contest Coordinate training of health professionals	2002-2003 and ongoing	H&SS	NWT Tobacco Committee established and meeting on a regular basis. ECE is working with H&SS on the development of Tobacco Unit curriculum to complement the Health program at selected grade levels. Development is nearing completion. Piloting of school curriculum will take place in Fall 2004. Discussion paper on tobacco legislation released and posted on web January 2003. Public discussion on this paper concluded in March 2003. Quit and Win Smoking Cessation Contest concluded January 2003. Training of health professionals will be undertaken in 2003/04 fiscal year.

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
Territorial Active Living Strategy (10.1.2, 10.2.1)	Greater public awareness of the meaning of active living Increased number of physically active people in the NWT	Territorial Active Living Strategy process initiated Key stakeholder meeting in fall 2002 Promotional activities: Recreation and Fitweek, media campaign, information for Recreation and Parks Association (RPA) directory Work with Youth to help with Strategy Development	May 2003 and ongoing	MACA	MACA, H&SS , ECE and NGO partners completed the first planning exercise towards the development of an *NWT Active Living Strategy* in November 2002. A planning framework for the *NWT Active Living Strategy* will be developed in coordination with the national *Healthy Living Strategy* in Fall 2003. An *Active Living Strategy* participant information package was printed for broad NWT distribution. Active Living promotional activities: • Recreation and Fitweek • Education week "Choose to Move..Move for Health" • Newspaper insert on active living • Parks and Recreation directory completed and distributed February 2003.
Healthy Pregnancies - Programs (10.2.1)	Increased public awareness of Fetal Alcohol Spectrum Disorder (FASD) replaces FAS/E especially in men and youth. Improved information for women and health care practitioners regarding healthy pregnancies	FASD Awareness Promotion and Prevention; International FAS day; FAS Awareness for youth and males; Additional promotional materials; Breastfeeding survey; and Complete health professional manuals on healthy pregnancies.	September 2002 - March 2004	H&SS	• Prenatal kit developed; distribution to all pregnant women commenced in February 2003. • FASD youth in partnership with Aboriginal Policing "G" Division, RCMP • FASD training for Special Investigators delivered (25 officers, NWT) • FASD training provided to Community Health representatives (CHR's) • Territorial FASD Advisory Committee: Terms of Reference has been developed and a

ACTION	OUTCOME SUPPORTED	DELIVERABLES	PROJECTED TIME LINE	LEAD	STATUS
					commitment to participate received from key stakeholders; Teleconference meeting was held; Committee chaired by Dene Nation Several other recent activities promoting awareness around FASD include a presentation at the Native Aboriginal Health Organization Conference in Yellowknife and at the Nunavut FASD Symposium.
Injury Prevention (10.2.1)	Improved understanding of injuries and steps that can be taken to prevent them	Initiate the development of a territorial injury prevention plan (development stage only this year)	March 2004	H&SS	Injury Report to be released by the Fall 2003. Prevention plan will be developed using statistical information presented in the report.